



Dear customer, Thank you again for your order on www.agriprotech.fr. We hope that you are satisfied with your purchase and that it meets your expectations. If, despite all the care taken with your order, you wish to return one or more products, please follow the instructions below:

1 Before returning the goods, please contact our customer service department on +33 (0)2 98 96 08 12 so they can validate the product return.

2 Fill in this form and send it back to us at the following address: AgriProTech – 17, rue Ernest Tibulle – ZA de la Villeneuve Braouic – 29300 QUIMPERLE - FRANCE

3 The products must be returned to us in perfect condition and complete. Only products returned in their original packaging with all the accessories and documents provided and with no trace of use will be accepted.

4 You have a period of fourteen (14) calendar days from the date of receipt or pick-up of your package to return the package to us with this form.

3 Requests not accompanied with the present form will not be processed.

4 Refunds will be made by wire transfer and will be processed within 15 days. Please enclose your bank details to this form. Items returned incomplete, damaged or soiled by the customer will not be taken back or exchanged.

Observations

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Bank details in case of reimbursement

BIC
IBAN
Bank name

Your information

Name:
First Name:
Address:.....
.....
Zip Code, City :
.....
Country:
Phone number:.....
Email address:.....
Invoice number :

Returned item(s)

Table with 2 columns: Quantity, Item reference. Contains 3 empty rows for data entry.

Reason for return

- checkbox The product sent does not correspond to the product ordered
checkbox The product was delivered damaged
checkbox The product does not work
checkbox The product does not satisfy me
checkbox Other reason (specify)

Return conditions (to be validated by customer service beforehand)

- checkbox Return for repair
checkbox Return for refund
checkbox Return for exchange against same reference (subject to stock availability).

